ILLINOIS WORKNET® CENTERS CUSTOMER SERVICES

July 1, 2015 – June 30, 2016

Customers visiting the workNet Centers

Beardstown (Cass County – Lincoln Land):	49
Taylorville (Christian County - DHS Office):	295
Lincoln (Logan County - Heartland Community College):	181
Petersburg (Menard County - Courthouse):	30
Springfield (Sangamon County - 1300 S. 9 th Street):	23,806

Total:

24,361

Resource Room Services

All workNet Centers are equipped with internet accessible computers with professional staff available to assist job seekers. Copier and fax services are available for job seekers to use in their work search. Labor market information is available via ilworkinfo.com. Additionally, direct referrals are available to all of our partners including DHS/Office of Rehabiliation Services for individuals who would benefit from their services.

Top Services Accessed by Customers

- Unemployment Insurance Claims (Springfield only)
- Orientation and job search workshops
- · Access to illinoisjoblink.com
- Access to online applications
- Access to illinoisworknet.com
- Resume and cover letter assistance
- WIOA funding information
- Career exploration and job search
- Assessment
- Job search assistance
- Veteran's Services
- Meeting with visiting employers

ENROLLMENT STATISTICS

July 1, 2015 - June 30, 2016

TOTAL ENROLLMENTS	Adult	Adult Dislocated Worker	
	146 Enrollments	105 Enrollments	92 Enrollments*
Gender			
Male	15%	57%	16%
Female	85%	42%	83%
Age			
14-18	0%	0%	22%
19-21	5%	1%	49%
22+	95%	99%	29%
Race			
White	63%	69%	47%
Black	35%	27%	54%
Hawaiian/Pacific Islander	0%	0%	0%
Am. Indian/Alaskan Native	0%	0%	0%
Asian	1%	1%	0%
Hispanic	1%	1%	1%
Decline to answer	2%	5%	4%
Labor Force Status			
Unemployed	40%	90%	45%
Employed	60%	10%	49%
Not in Labor Force	1%	0%	7%
Family Status			
Parent/ One Parent	59%	21%	40%
Parent/ Two Parent Family	8%	15%	8%
Other Family Member	6%	9%	26%
Not a Family Member	27%	12%	25%
Financial Status			
Food Stamp Recipient	86%	34%	69%
Low Income	97%	36%	89%
Non-Economically Disadvantaged	3%	64%	11%

* Additional Youth Statistics:

In-School Youth	1%
Out-of-School Youth	99%
Basic Skills Deficient	69%
Behind Grade Level	0%

TRAINING ENROLLMENTS BY PROVIDER

July 1, 2015 - June 30, 2016

PROVIDER	WIOA	TRADE	TDL
Capitol Area Career Center	7		
Capitol Area School of Practical Nursing	46		
Heartland Community College	5		
Illinois State University	1		
Lakeland Community College	3		
Lincoln Land Community College	44	4	2
MacMurray College	1		
Methodist College	4		
Midwest Technical Institute	39		
Millikin University	4		
Spoon River College	1		
St. John's College	6		
University of Illinois	5		
TOTALS	166	4	2

TOTAL ITA TRAINING PROVIDERS: 13

WIOA TRAINING ENROLLMENTS BY COUNTY

COUNTY	%
Cass	4%
Christian	16%
Logan	8%
Menard	2%
Sangamon	70%

ENROLLMENT BY CAREER AREA

July 1, 2015 – June 30, 2016

PROGRAM	WIOA	TRADE	TDL
Accountancy	1		
Administrative Assistant/Clerical	0		
Airframe & Powerplant Aviation Mechanic	1	3	
Architecture & Construction	0		
Auto Body	0		
Automotive Technician	1		
Business Management	1		
Business Office Technician	0		
CAD Tech	0		
*CDL/Truck Driving	17	1	
*Certified Logistics Technician	7		2
*Certified Nurse Aide	14		
Clinical Laboratory Scientist	0		
Computer Science	0		
Construction Occupations	0		
Criminal Justice	2		
Dental Assistant	8		
EDLM Electrical Distribution Lineman	3		
END Electroneurodiagnostic/Electroencephalographic Tech	1		
Horticulture	1		
Heating, Ventilation, Air Conditioning (HVAC)	2		
*Licensed Practical Nurse	49		
Manufacturing	0		
Mechanical/Electrical Engineering	0		
Medical Assistant	21		
Network Administrator	5		
Occupational Therapy	3		
Pharmacy Technician	0		
Public Relations Specialist	1		
Radiology Technician	3		
*Registered Nurse	21		
Respiratory Therapy Technician	1		
Speech Language Pathologist	1		
Surgical Technician	1		
Teacher Education	1		
Welding/Pipefitting	7		
TOTALS*	173	4	2

TOTAL TRAINING PROGRAMS: 36

^{*}Some customers may be enrolled in more than 1 training

SUMMARY OF WORKFORCE GRANTS

July 1, 2015 - June 30, 2016

PY15 Grants	Grant Period	PY15 Budget	PY15 Expended	Total Grant Budget	Expended (if closed)	% Expended
WIA Formula 14 #14-681020	07/01/14-06/30/16	734,486.88	•		,	•
WIOA Formula 15 #15-681020	07/01/15-06/30/17	2,453,695.00	1,736,761.23	2,453,695.00		
WIOA Formula 16 #16-681020	04/01/16-03/31/18	2,229,646.00	0.00	2,229,646.00		
Incentive Grant - 13 Performance #13-632020	05/01/15-06/30/16	6,155.00	6,155.00	6,155.00	6,155.00	100%
Incentive Grant - 14 Performance #14-632020	04/01/16-06/30/17	13,831.00	0.00	13,831.00		
TAA (Trade Assistance) #14-661020	10/01/15-09/30/16	50,347.88	38,394.39	50,347.88		
Nat'l Emergency Grant – TDL #13-671020	07/01/13-12/31/15	24,655.44	24,655.44	299,247.00	299,247.00	100%
ATIM – Reimbursed by Macon County/LWIA 19	06/01/13-12/31/15	0.00	0.00	23,288.50	23,288.50	100%
			2,540,452.94			

Formula 14 includes \$.55 Interest earned and expended.

Training & Support 1,491,614.31 Operating

1,048,838.63 2,540,452.94

TRAINING AND SUPPORT EXPENDITURES

July 1, 2015 – June 30, 2016

TRAINING PROVIDERS - TUITION/FEES/BOOKS/ETC.	WIA/WIOA	TAA	TDL	TOTAL
Capital Area Career Center	6,680.00	0.00	0.00	6,680.00
Capital Area School of Practical Nursing	261,178.12	0.00	0.00	261,178.12
Heartland Community College	8,557.45	0.00	0.00	8,557.45
Illinois State University	3,892.88	0.00	0.00	3,892.88
Lake Land Community College	4,443.92	0.00	0.00	4,443.92
Lincoln Land Community College	160,123.20	28,567.78	3,500.00	192,190.98
MacMurray College	114.00	0.00	0.00	114.00
Methodist Medical	33,085.78	0.00	0.00	33,085.78
Midwest Technical Institute	225,940.00	0.00	0.00	225,940.00
Millikin University	12,420.43	0.00	0.00	12,420.43
Spoon River College	2,611.80	0.00	0.00	2,611.80
St. John's College	41,366.34	0.00	0.00	41,366.34
UIS – Springfield & UIS – Bookstore	22,370.34	0.00	0.00	22,370.34
Misc - Training vendors small amounts - FIRM,Unif Shop,Star Unif,B&N,Red Wing	5,561.83	0.00	0.00	5,561.83
Misc – Reimb to customers for uniforms/ books/test fees/physicals/licenses	10,166.22	209.50	0.00	10,375.72
TOTALS	798,512.31	28,777.28	3,500.00	830,789.59

OJT & WORK EXPERIENCE & SUPPORT	WIA/WIOA	TAA	TDL	TOTAL
On-the-Job Training	27,915.73	0.00	17,450.36	45,366.09
Work Experience	40,522.80	0.00	0.00	40,522.80
Child Care	132,586.16	0.00	0.00	132,586.16
Transportation	77,877.00	8,117.11	0.00	85,994.11
Other Support	2,520.09	0.00	0.00	2,520.09
TOTALS	281,421.78	8,117.11	17,450.36	306,989.25

SERVICE PROVIDERS - YOUTH	WIA/WIOA	TAA	TDL	TOTAL
First Institute Training & Management	258,373.60	0.00	0.00	258,373.60
Lawrence Education Center	95,461.87	0.00	0.00	95,461.87
TOTALS	353,835.47	0.00	0.00	353,835.47

GRAND TOTAL	1,433,769.56	36,894.39	20,950.36	1,491,614.31
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ANNUAL PERFORMANCES MEASURES

July 1, 2015 – June 30, 2016

	Measure	Goal	80% Threshold	Actual Outcome	Status
AEER	Adult Entered Employment Rate	82.00%	65.60%	90.91%	Exceed
ARR	Adult Employment Retention Rate	89.00%	71.20%	87.50%	Meet
AAE	Adult Average Earnings Rate	\$16,000.00	\$12,800.00	\$15,142.56	Meet
DRR	DW Employment Retention Rate	91.00%	72.80%	91.78%	Exceed
DEER	DW Entered Employment Rate	87.00%	69.60%	95.45%	Exceed
DAE	DW Average Earnings Rate	\$16,000.00	\$12,800.00	\$17,506.91	Exceed
ADC	Common-Youth-Attain Degree or Certification	76.00%	60.80%	77.36%	Exceed
LNG	Common-Youth-Literacy and Numeracy Gains	72.00%	57.60%	59.18%	Meet
PEER	Common-Youth-Placed in Employment/Education	70.00%	56.00%	77.42%	Exceed

RETURN ON INVESTMENT

July 1, 2015 - June 30, 2016

	Exits	Entered Employment	6 Month Average Earnings	Companies Hiring LLWA Customers
Adult	47	78.00%	\$14,993.00	•
				Brickford Senior Living
Dislocated Worker	63	93.00%	\$17,649.00	Capital Care Center
				Contech Engineering
Youth	88	93.00%	Not Collected	Department of Human Services
				Horace Mann
Return on Investment Calculation				Illini Disposal
Adults completing the WIA program earned \$1,409,342 over				Keller Trucking
a 12 month period. The expenditures for the Adult program				Kim's Autobody
during that year were \$761,012.				Lewis Memorial
				Lincoln Prairie
The program helped economically disadvantaged adults return to work				Macon County Health Department
and earn wages which amounted to 185% of the Adult Expenditures.				Memorial Medical Center
				Modern Printing
				Prairie Rose Health
<u>Dislocated Workers</u> completing the WIA program earned				Rochester Schools
\$2,223,774 over a 12 month period. The expenditures for the				Salem Village
Dislocated Worker program during that year were \$984,573.				SIU School of Medicine
				Springfield Clinic
The program helped Dislocated Workers and Displaced Homemakers				State of Illinois
return to work and earn wages at 226%	of the Disl	ocated Worker		St. John's Hospital
Expenditures.				St. Joseph's Home
				Vibra Hospital
*Based on PY14 exiters who were employed	oyed in PY1	5		